DURATION
- 3 days

LINK TO DATES
- Schedule Overview
- more dates on request

TARGET GROUPS
- Technical trainers
- Expert instructors
- Application specialists
- Service technicians instructing customers
- Managers in technical training institutes

NUMBER OF PARTICIPANTS
- face2face: max. 10 persons
- Online: max. 6 persons

AVAILABLE
- as OPEN seminar
- as INHOUSE seminar
- In live online format
- In face-to-face format
- in combination

TECHNICAL TRAINERS

TRAIN THE TECHNICAL TRAINER (EN)

TOOLS FOR EFFECTIVE TEACHING & LEADERSHIP IN GROUPS
FROM TECHNICAL SPECIALIST TO INDEPENDENTLY METHODICAL-PROFESSIONAL TECHNICAL TRAINER

As the specialist for the company's machines and installations, the technical trainer, service technician, applications engineer imparts the operators, the customer's maintenance personnel and the company's own technicians with the necessary specialist knowledge in handling of complex technology. Target groups can be machine operators, maintenance personnel of the customer and own technicians. The participants themselves can be multipliers, who in turn should instruct users.

Depending on how effective the training is, this may result in a wide range of consequences: how often the hotline is contacted, the number of warranty claims, the number of good will cases, and the level of customer satisfaction...

Most of the time the trainer's technical expertise is very good, however, what happens when it comes to their communication skills? Have they had the chance to develop their skills systematically and under an expert's guidance?

You have to look at various aspects to choose the right trainer...

- Do they break down the subject matter into useful sections?
- Do they use learner-oriented training methods?
- Do they use appropriate and up-to-date media?
- Do they stay focused on helping the participants understand the larger picture?
- Do they make sure the learners know how to practically apply their knowledge through exercises and repetition?
- And last but not least – time is money: How efficient is the transfer of knowledge?

All of these aspects need to be taken into consideration. This is especially true in groups where some of the participants are difficult.

This trainer seminar covers all these topics. With the knowledge from the everyday life of technical trainers, a variety of effective techniques, methods, planning approaches and practical experiences are conveyed.

YOUR PERSONAL BENEFIT

Here you will learn the details of group interaction and how to visualize your topics effectively. In the process, you will benefit from lots of tips for optimizing your training concepts. All topics have a direct connection to normal life of a technical trainer. There will be a lot of practical exercises.

FROM A MANAGEMENT PERSPECTIVE : ensuring know-how where it brings the greatest benefit

KJT

Details on our homepage

2.880 €
per part. plus VAT

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CONTENT

- Learning about the instruments for quality assurance
- Activating the participants' learning potential on a larger scale
- Using contemporary media
- Practising visualization techniques for effective transfer of knowledge
- Exchanging numerous useful hints for handling difficult situations

Leading groups effectively

- Effective/competent behaviour as facilitator
- Managing problems constructively
- Initiating and building positive group dynamics
- Triggering participation/activity
- Catching and sustaining attention
- Principles of group dynamics

Knowing central methods

- Presentation/lecture (projector/flipchart)
- Assessment/tutorial (with and without visualization)
- Visualizing explanations on flipchart/whiteboard
- Working in small groups
- Explaining and training on devices/machines

Planning of training

- How different target groups learn
- From leading questions to training concept
- Instructional design tailored to the target group
- Learning objectives and testing learning performance during training

Mastering the use of media and methods

- Efficiency of various types of media
- Exercises using flipchart, black/whiteboard, clipboard, projector
- In-house classroom training scenarios
- Technical training on devices/machines
- Vivid, efficient and effective design of training

ADDITIONAL OFFERS / UPGRADE

A meaningful and sustainable deepening of the topics can be found in:

- **Certified Technical Trainer TTxTT practice-tested (Module 2 - 5)**
- **Intercultural Competence for Technical Trainers**
- **Workshop Methodical Troubleshooting**
- **Qualified Technical Online Trainer**
- **Coaching & Shadowing of Online Trainers - Professionalization of Interactive Online Learning**

TECHNICAL TRAINERS

VOICES OF OUR PARTICIPANTS

"This is a very practical seminar that gives a good insight into the tools of the trade of technical trainers. My expectations were exceeded."

"At last, a seminar that's right for technical trainers."

"Very useful training, even after several years of trainer activity. Helps to better evaluate your own training. New impulses for training procedures and planning."

YOUR CONTACT

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